



# InterWeave Smart Solutions

## SALESFORCE NON PROFIT CASE STUDY



**Customer:** Foods Resource Bank  
**Web Site:** [www.foodsresourcebank.org/](http://www.foodsresourcebank.org/)  
**Country or Region:** Central, United States  
**Industry:** Non Profit

**Partner 1:** Salesforce Non Profit  
**Partner 2:** InterWeave Smart Solutions  
**Website 1:** [www.salesforce.com](http://www.salesforce.com)  
**Website 2:** [www.interweave.biz](http://www.interweave.biz)

### Customer Profile

**FRB** raises money to help people in developing countries grow their own food. Each year more than 200 U.S. growing projects, volunteers, companies, and organizations raise \$3.5-4 million to support 50-60 overseas programs. To administer these programs, FRB works through a network of 16 member organizations and local partner organizations in more than 29 countries around the world.

**Reaching the next 1 million:** In 2014, FRB celebrated two exciting milestones: our 15 year anniversary and reaching more than 1,000,000 people through sustainable food security programs. In looking forward, FRB set a large goal to help us grow and expand our work. By 2023 we hope to reach the next 1 million people through our programs. Visit this page to learn more about this goal and how you can help!

**What we do:** FRB engages volunteers to raise money for 50+ overseas programs a year. All of the programs focus on developing small-holder agriculture, often in the most remote and poorest regions of the world. We see agriculture as the solution to hunger experienced in much of the world.

### Vendor Profile

With offices in New York, Connecticut and Toronto, Integration Technologies, Inc. (ITI) developed "InterWeave<sup>®</sup>", a comprehensive SaaS integration platform with solutions that connect CRM, Payment Solutions, Financial Applications and more in the Cloud. Complete, configurable solutions. Contact us at 203 274 5226, email [sales@interweave.biz](mailto:sales@interweave.biz). [www.interweave.biz](http://www.interweave.biz).

**InterWeave SMART Solutions deliver powerful yet easy-to-use configurable integration Solutions for our Salesforce Non Profit customers, allowing seamless integration of data uni or bi-directional from our Salesforce Non Profit Solution to our QuickBooks Accounting Application, ACH/CC Payment Gateway's, and more..**

**"With comprehensive Pledge and Invoice Monitoring and Management in the Food Resource Bank Salesforce Non Profit Solution combined with InterWeave's SaaS, Configurable Integration with our QuickBooks Accounting Application, Foods Resource Bank has a complete, seamlessly integrated Solution."**

*Lori O'Neil, Accounting, Foods Resource Bank*

### SF Non Profit Features:

- **Manage Households**, Organizations, Contacts, and Addresses
  - Manage Household and Organization Accounts
  - Manage Contacts
  - Manage Relationships between Contacts
- **Manage Donations**, Grants, and Memberships
  - Add and Manage Donations and Payments
  - Create and Manage Recurring Donations
  - Manage Opportunity (Donation) Rollups
  - Manage Soft Credits and Matching Gifts
  - Add and Manage Grants and Memberships
- **Manage Campaigns**
- **Easily** integrated with CC/ACH Payment Gateways

### InterWeave Features:

- **Invoices are** created from the Invoice object to create 1 line invoices or a header from multi-line invoices.
- **Invoices** are automatically created in QuickBooks at interval timings set by you.
- **All QuickBooks** history available in Salesforce; Invoices, payment history, etc.
- **Configurable options** allow you to change / select new integration configurations as your business changes—at object level
- **Error Management** and Monitoring, Connection Monitoring, Log Viewer
- **Automatic email** or IM notification if error detected
- **Premium Combined Server** option is now available for our Salesforce Non Profit customers. Your InterWeave Solution running on your server—practically connection-less.